

# Enclave - A guide to your Landscaping

## INTRODUCTORY PACKAGE SENT

- Within 4 weeks of settlement you'll receive information which will prepare you for your landscape installation.

## PRE INSTALLATION

- Two weeks prior to installation of your landscape, an LD TOTAL representative will attend your home to check the site preparation has been completed.

## DAY OF INSTALLATION

- You will receive aftercare and warranty information on how to maintain & care for your new landscape.

## LANDSCAPE CONSULTATION & DESIGN

- Once you have taken possession of your new home, you'll have a one on one landscape design consultation with one of LD TOTAL's knowledgeable consultants.

## LANDSCAPE BOOKED

- You'll receive an installation date from an LD TOTAL team member including an SMS reminder two days prior.

## QUALITY CHECK

- Within 1 week of completing your landscape, we will check for quality and note any defects for rectification.
- This includes contact from our "After-Care" team to address any issues or concerns you may have.